Key Messages from Craven Communications Together Partnership Meeting on Wednesday 17 March 2021 via Microsoft Teams

* Important that we support with the Covid-19 vaccination uptake and continue to promote it
* Really good uptake in Craven so far.
* Information which has been circulating regard the Oxford AstraZeneca vaccine which has since seen some reduction in attendance at GP sessions
* Spread the word as much as we can by promoting the vaccination uptake. Share the positive messages.

Compass Workshop

* Leon gave an overview on Compass.
* Pioneer Projects have been helping administer Compass over the past year.
* Marion talked about the Health and Care Partnership, collaboration and promoting community health and wellbeing.
* Compass was created from a position of collaboration which reflects the Craven Communities Together Partnership approach.
* Investment in Compass is about how it can bring together the activity that is going on across sectors in Craven, making them more accessible and easy to use.
* Clinical Assessment Tools are available for organisations to use.
* The more organisations that use Compass will give us some really important information to help us to understand how needs are being met , where gaps exist and support funding bids etc.

Leon gave feedback from the Compass Survey Monkey

* Good recognition rate with 200 people on the Craven Communities Together mailing list.
* 115 organisations already sighed up to Compass
* 75% respondents knew they were on Compass and had a page, however only 50% were engaging with Compass day to day
* Reasons for not engaging – lack or limited capacity, small organisations but also a lack of understanding and knowledge.
* Most used features – used as a place to promote services and events, single point of information.
* 75% of respondents didn’t know about the multi-agency referral system.
* 100% of respondents said it sounds like a really good thing and want to know more.
* A lot of people want to know more about the Assessment tools.
* If Compass is going to fly we need to provide better information and more consistent support.
* Pioneers experience – we have been more than just the administrators for Compass.
* Leon keen to embed Compass within Pioneer and reap the benefits of the available functionality
* Referrals – the way people can referred to Pioneer is via different platforms and now we have a slicker system of referring in.

The Power of Compass – Phil Whitley

* Compass is a modular system and has lots of parts to it.
* Organic systems
* Organisations can feed in and can be developed over time.
* Will always be free for 3rd sector Charities to use
* Open access side of the system
* Developed in South Lakeland initially
* 244 organisations on the system across the country
* Majority of those in South Lakeland and Craven
* If you know of an organisation that you want to access the e-Hub – collective term

Placebook – diary and networking tool

* MARs – secure referral system between Compass and the CRIS (Client record Management System)
* Phil demonstrated the functionality of Compass

Key points

* Absolutely clear that there is huge potential in Compass to better support people in Craven. There are issues about understanding and capacity and for us as system – you need to be re-assured that this is going to be addressed.
* Over the next 12/24 months Pioneer want to put in the additional support to be able to take advantage of Compass.
* Two key workers one for South Craven and one for North Craven.
* Can provide one to one support for organisations and develop the higher level of use of multi-agency referral system, etc.
* Can also help you develop partnerships

Questions and Discussion:

* Is it possibly to have a way of identifying the organisations that are on Compass who are taking the MARS referrals. Putting on marker on organisations that take MARS referrals.
* It is in the short term development within the next 3 months.
* All GPs when they go to their system can access Compass.
* Resourcing for smaller organisations in using MARS – this has been considered and how it can be resourced.
* We talked a lot today about shared ownership of Compass – this is being adopted by the Craven Communities Together as a partnership and we can all help to develop it going forward.
* Open to ideas about how we can work at Pioneer Projects to support different organisations.
* Any ideas that people have to make this journey easier then Leon know.
* This is not going to happen overnight
* If an organisation wanted to start using any of the modules - get your service on Compass
* ‘Call to action’ is about getting services on to Compass – Let’s all sign up our services!
* We have a really strong partnership with Leon and Craven – Phil is happy to support people getting onto the system, etc.